

Management Review Check points

SI No	Topic
1	Welcome Address by CEO
2	Yearly Review of Quality Policy
3	Status of actions from previous MRM
4	Changes in external & internal issues that are relevant to the QMS
5	Internal Audit
6	External Audit
7	Process Audit
8	Product Audit
9	Supplier Audit
10	Supplier Rating
11	In-House Rejections in PPM
12	Customer Complaint
13	Opportunities ' recommendation for improvement.
14	Cost of Poor Quality
15	Review and status of achievement of quality objectives including maintenance objectives
16	Business Plan
17	Actual & Potential field failures & their impact on Quality,safety & environment
18	Adequacy of Resources
19	Summary of New product development.
20	Effectiveness of action taken to address the risk and opportunities.
21	Warranty performance
22	Monitoring measurement results
23	Customer Score Card Review (Need to show all customers)
24	Customer Satisfaction Record (Bosch, Alion)
25	Customer Specific Requirement
26	No of Kaizens
27	Effectiveness of audit programs.
28	Maintenance Objective