# 8D Report

| | | | |
|---|---|---|---|
| Supplier Name | | Customer Plant | |
| Responsible Person | | SQA Person | |
| Phone, E-mail | | Phone, E-mail | |
| Supplier Code | | Part Number | |
| Part Desciption | | | |
| Date Opened | | Date Repeated | ---- |
| Date Updated | | Date Closed | --- |

| | | |
|---|---|---|
| To be Closed Within 24 hours | To be Closed Within 7 days | To be Closed Within a defined time |

## D1. TEAM MEMBERS INVOLVED IN PROBLEM RESOLUTION/(Supplier needs to fill this out):

| Name | Deptt. | Position | Phone | E-Mail |
|---|---|---|---|---|
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

## D2. DEFINITION AND DESCRIPTION OF THE PROBLEM(S):

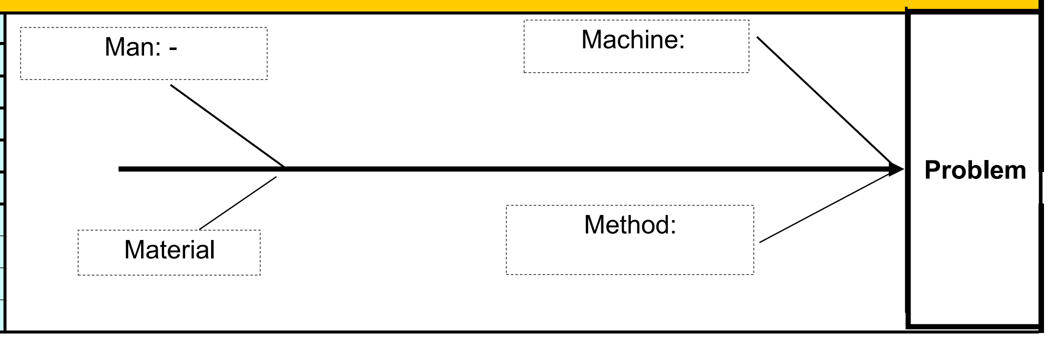
| | | | Sketch / Photograph, if feasible: |
|---|---|---|---|
| What ? | | | |
| Where ? | | | |
| When ? | | | |
| How ? | | | |

## D3. INTERIM CONTAINMENT ACTION(S):

| INTERIM CONTAINMENT ACTION(S): | Qty Sorted | Qty NG | Responsible | Date Implemented | | Remarks, If any |
|---|---|---|---|---|---|---|
| 1. Material at Customer Location | | | | | | |
| 2. Material at Supplier's Location | | | | | | |
| 3. Material in Transit | | | -- | -- | -- | |
| 4. Material at other Sub-Contractors | | | -- | -- | -- | |
| 5. Material at Customer's Location | | | -- | -- | -- | |
| 6. Material at other Locations | | | -- | -- | -- | |
| 7. Method of identification of OK product | | | -- | -- | -- | |
| 8. First OK part shipment delivery note No. | | | -- | -- | -- | |
| 9. Have Customer SQA Resp. been informed? | YES | Verification of interim containment action | | | | |

## D4. ROOT CAUSE(S) AND ESCAPE POINT(S): Ask "Why ?" until no longer able to respond.

| | | |
|---|---|---|
| A) What in the process made the defective part ? | Why? | |
| | Why? | |
| | Why? | |
| | Why? | |
| | Why? | |
| B) What in the process allowed shipment of the defective part ? | Why? | |
| | Why? | |
| | Why? | |
| | Why? | |
| | Why? | |



| | | | | | | | |
|---|---|---|---|---|---|---|---|
| D5. | CHOSEN PERMANENT CORRECTIVE ACTION(S): | | | | | | |
| | To correct what in the process made the NG part? | Possible Root Cause | Corrective Action | Responsible | Due Date | Effectiveness | Will the root cause analysis impact your productivity for the affected Tenneco part references? |
| | To correct what in the process allowed shipment of the NG part? | Possible Root Cause | Corrective Action | Responsible | Due Date | Effectiveness | No Impact |
| | | | | | | | Date implemented |
| | | | | | | | Responsible |

| | | | | |
|---|---|---|---|---|
| D6. | IMPLEMENTED PERMANENT CORRECTIVE ACTION(S): | Responsible | Date Implemented | |
| | | | | Are AIAG Criteria met, Which Require a PPAP Update? |
| | | | | Reply From Customer |

| | | | | | | |
|---|---|---|---|---|---|---|
| D7. | ACTION PLAN TO PREVENT RE-OCCURANCE IN OTHER AREAS & SIMILAR SYSTEMS | | | Responsible | Date Implemented | |
| | | | | | | Others: |
| | DOCUMENTS REVIEWED/UPDATED | YES/NO | IF NO, EXPLAIN WHY NOT NEEDED | Responsible | Date Implemented | |
| | POKA-YOKE implemented | | | | | |
| | PFMEA / Process Flow Diagram | | | | | |
| | Control Plan | | | | | |
| | Work Instructions | | | | | |
| | Training completed | | | | | |

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|---|---|---|---|---|---|
| D8. | TEAM AND INDIVIDUAL RECOGNITION: | REPORTED BY: | FROM: | EFFECTIVENESS - 3 month or batches | |
| | | | | | Status as on |
| | | | | | Open |